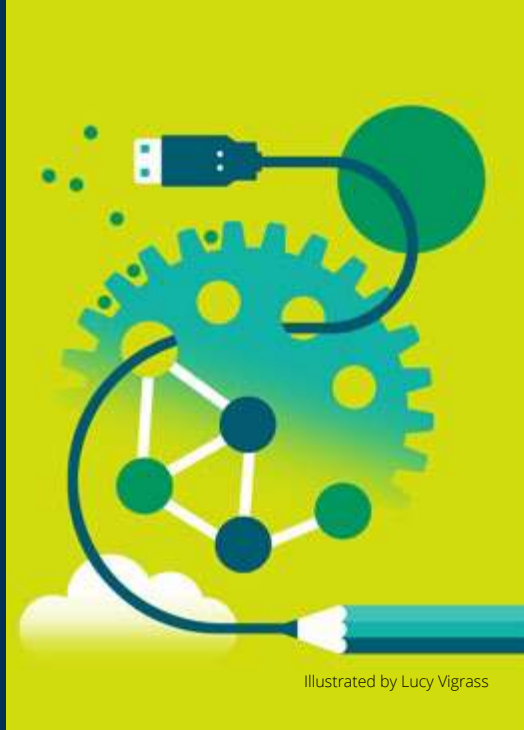


Reviews of marking and moderation (RoMM) services, which should I choose?

We take our responsibility to ensure students' results are accurate very seriously. There are quality assurance checks at every point in the exam cycle, from recruiting examiners through to setting grade boundaries. However, we know that there may be times when you doubt that the right mark has been given. In these circumstances, you could request a review of marking or moderation service (RoMM)



Illustrated by Lucy Vigrass

If you are from an examination centre and you have questions about your candidates' results there are different post-results **RoMM services** you can use, depending on the situation. This guide explains which service to request in the different situations you might face. Please do not forget that marks can go up, stay the same, or go down as a result of these services and student consent must be given.

The **RoMM services** outlined here are designed to help give you the confidence you need that the results you have are correct. Remember you can also access the question papers, mark schemes and Principal Examiner reports in order to help you understand why marks have been given. These can be found on the subject pages of qualifications.pearson.com.

